

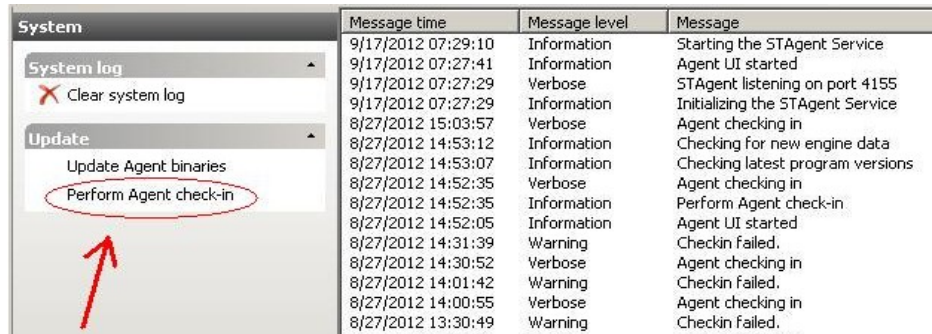
Intended Audience: Public Safety Agencies Who Use MDC's

If you receive the Inactive MDC Notice from Data Systems, follow the below steps immediately to avoid the subsequent quarantine of your MDC.

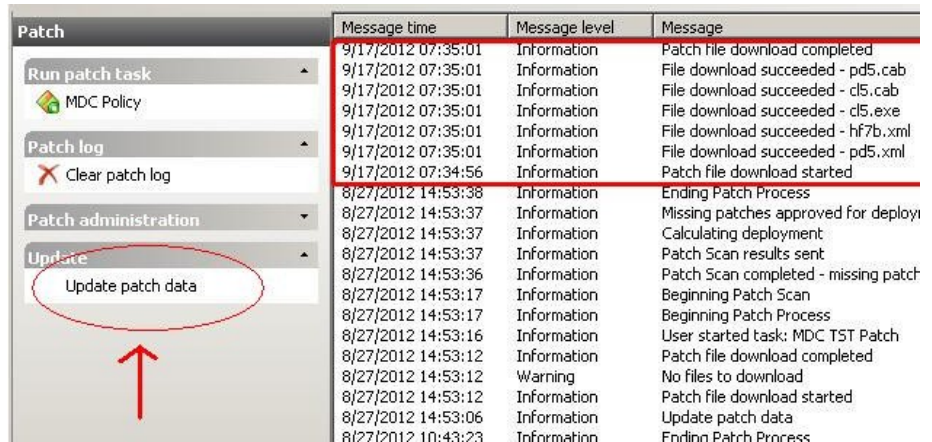
Step 1: Double-click the green and white Shavlik Patch Management icon in the lower right system tray to open the VMware vCenter Protect Agent window.



Step 2: Select the System screen in the lower left. If you see it fail in the log to the right, you are either not connected to the VPN, or your MDC is having trouble talking to the patch server.



Step 3: Select the Patch screen in the lower left then click on the "Update patch data" link. The log will either show no files to download, or it will show a number of files like the image below.



Step 4: Finally you will click on the MDC Policy link near the top. This will run a patch scan and determine what files are needed. It will then download and install the patches. When it is done the top of the log will say 'Ending Patch Process'. When completed, you should RESTART the MDC.

